CHAPTER 311 HB 353 - FINAL VERSION

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> 15-0684 05/03

STATE OF NEW HAMPSHIRE

In the Year of Our Lord Two Thousand Sixteen

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relative to the governance of condominium unit owners' associations.

Be it Enacted by the Senate and House of Representatives in General Court convened:

- 311:1 Contents of Bylaws. RSA 356-B:35 is repealed and reenacted to read as follows: 356-B:35 Contents of the Bylaws.
- I. There shall be recorded simultaneously with the declaration a set of bylaws providing for the self-government of the condominium by an association of all the unit owners. The unit owners' association may be incorporated.
- II. The bylaws shall provide the means by which the association shall elect a board of directors. The bylaws shall specify the powers and responsibilities of the same and the number and terms of its members. The bylaws may delegate to such board, among other things, any of the powers and responsibilities assigned by this chapter to the unit owners' association. The bylaws shall also specify which, if any, of its powers and responsibilities the unit owners' association or its board may delegate to a managing agent. The board of directors shall have a fiduciary relationship to members of the unit owners' association.
- III. The bylaws shall provide for election by the board of directors or, if the declaration requires, by the association members, of a president, treasurer, secretary, and any other officers of the association the bylaws specify.
- IV. The bylaws shall specify the qualifications, powers and duties, terms of office, and manner of electing and removing board members and officers and filling vacancies.
- IV-a. The bylaws may require an employee of a managing agent or condominium association to complete a background check prior to employment. The cost of the background check shall be borne by the managing agent or the association.
- V. The bylaws shall specify the officers who may prepare, execute, certify, and record amendments to the declaration on behalf of the association.
 - VI. The bylaws shall specify a method for the association members to amend the bylaws.
- VII. The bylaws shall provide that the unit owners' association shall act on behalf of each unit owner in condemnation proceedings against the common areas of the condominium.
- VIII. The bylaws shall contain any provision necessary to satisfy requirements of this chapter or the declaration concerning meetings, voting, quorums, and other activities of the

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- IX. The bylaws shall provide for any matter required by laws of this state other than this chapter to appear in the bylaws of organizations of the same type as the association.
- X. Subject to the declaration and this chapter, the bylaws may provide for any other necessary or appropriate matters, including matters that may be adopted as rules.
- XI. In any case where an amendment to the declaration is required by RSA 356-B:18, II, III, or IV, the person or persons required to execute the same shall also prepare and execute, and record simultaneously with such amendment, an amendment to the bylaws. The amendment to the bylaws shall allocate votes in the unit owners' association to new units on the same basis as was used for the allocation of such votes to the units depicted on site plans and floor plans recorded pursuant to RSA 356-B:20, I and II, or shall abolish the votes appertaining to former units, as the case may be. The amendment to the bylaws shall also reallocate rights to future common profits, and liabilities for future common expenses not specially assessed, in proportion to relative voting strengths as reflected by the said amendment.
- 311:2 Meetings, Voting Procedures, Executive Board Members and Officers. RSA 356-B:37 through 40-b are repealed and reenacted to read as follows:

356-B:37 Meetings.

- I. Meetings of the unit owners' association shall be held in accordance with the provisions of the condominium instruments at least once each year after the formation of the association. The bylaws shall specify an officer who shall, at least 21 days in advance of any annual or regularly scheduled meeting, and at least 7 days in advance of any other meeting, provide to each unit owner notice of the time, place, and purpose or purposes of such meeting in conformity with RSA 356-B:37a. The minimum time to give notice may be reduced or waived for a meeting called to deal with an emergency. Purposes of the meeting shall include any budget changes or proposal to remove an officer or member of the board of directors. The secretary or other duly authorized officer of the unit owners' association, who shall also be a member of the board of directors of the unit owners' association, shall prepare an affidavit which shall be accompanied by a list of the addresses of all unit owners currently on file with the association and shall attest that notice of the association meeting was provided to all unit owners on that list in a manner conforming to RSA 356-B:37-a. A copy of the affidavit and unit owners list shall be available at the noticed meeting for inspection by all owners then in attendance and shall be retained with the minutes of that meeting. The affidavit required in this section shall be available for inspection by unit owners for at least 3 years after the date of the subject meeting.
- II. An association shall hold a special meeting of unit owners to address any matter affecting the unit owners or the association if its president, a majority of the board of directors, or unit owners having at least 33 percent, or any lower percentage specified in the bylaws, of the votes in the association request that the secretary call the meeting. If the association does not notify unit

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owners of a special meeting within 30 days after the requisite number or percentage of unit owners 1 request the secretary to do so, the requesting members may directly notify all the unit owners of an informational meeting, the purpose of which shall be to present the issue to fellow residents and unit owners. Only matters described in the meeting notice required by RSA 356-B:37-a may be considered at a special meeting.

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- III. Except as otherwise provided in the bylaws, meetings of the association shall be conducted in accordance with the most recent edition of Roberts' Rules of Order Newly Revised.
- IV. Unit owners shall be given a reasonable opportunity at any meeting to comment regarding any matter affecting the association.
- V. The declaration or bylaws may allow for meetings of unit owners to be conducted by telephonic, video, or other conferencing process, as provided in RSA 356-B:37-b.
- VI. The board of directors shall make copies of the minutes of all meetings available to the unit owners within 60 days of the meeting or 15 days of the date such minutes are approved by the board, whichever occurs first. The association may opt to provide the minutes electronically or publish them on the association website, in which case the owners shall be informed of the web address.
- 356-B:37-a Notice to Unit Owners. An association shall deliver any notice required to be given by the association under this chapter to any mailing or electronic mail address a unit owner designates. If the unit owner does not designate an address, the association shall deliver notices by hand delivery, United States mail postage paid, or commercially reasonable delivery service to the mailing address of each unit.
- Meetings by Telephonic, Video, or Other Conferencing Process. When the 356-B:37-b declaration or bylaws provides, the association, committees thereof, and the board of directors may meet by telephonic, video, or other conferencing process, provided that the requirements of RSA 356-B:37-c are also met.
- 356-B:37-c Meetings of the Board of Directors and Committees of the Association. The following requirements apply to meetings of the board of directors and committees of the association authorized to act for the association:
- I. For purposes of this section, a gathering of board members at which the board members do not conduct association business is not a meeting of the board of directors. The board of directors and its members may not use incidental or social gatherings of board members or any other method to evade the open meeting requirements of this section.
- II. Not less than once each quarter, and at such additional times as may be specified in the condominium bylaws, the board of directors shall, subject to the provisions of RSA 356-B:37-d, hold an open regular meeting during which unit owners shall be afforded a reasonable opportunity to comment on any matter affecting the association. At its discretion, the board of directors may meet in a meeting not open to unit owners provided the meeting is recorded and the recording is made

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1 available to unit owners for up to 30 days upon request.

- III. Unless the meeting is included in a schedule given to the unit owners or the meeting is called to deal with an emergency, the secretary or other officer specified in the bylaws shall give notice of each meeting of the board of directors to each board member and to the unit owners. The notice shall be given at least 10 days before the meeting and shall state the time, date, place, and agenda of the meeting.
- IV. If any materials are distributed to the board of directors before the meeting, the board of directors at the same time shall make copies of those materials reasonably available to unit owners, except that the board of directors need not make available copies of unapproved minutes or matters that are to be considered in executive session.
- V. In the case of self-managed community associations, meetings of the board of directors or committees expressly for purposes of implementation of decisions made in open meetings shall be exempt from the requirements of RSA 356-B:37, 356-B:37-a, and this section.
- 356-B:37-d Executive Session. The board of directors and association committees may hold an executive session only during a regular or special meeting of the board or a committee. No final vote or action may be taken during an executive session. An executive session may be held only to:
 - I. Consult with the association's attorney.
- II. Discuss existing or potential litigation or mediation, arbitration, or administrative proceedings.
 - III. Discuss labor or personnel matters.
- IV. Discuss contracts, leases, and other commercial transactions to purchase or provide goods or services currently being negotiated, including the review of bids or proposals, if premature general knowledge of those matters would place the association at a disadvantage or prevent public knowledge of the matter to be discussed if the board of directors or a committee determines that public knowledge would violate the privacy of any person.
 - 356-B:38 Quorums.
- I. Unless the condominium instruments otherwise provide, a quorum shall be deemed to be present throughout any meeting of the unit owners' association until adjourned if persons entitled to cast more than 33 1/3 percent of the votes are present at the beginning of such meeting. The bylaws may provide for a smaller percentage, not less than 25 percent, or for a larger percentage for associations having fewer than 25 units; provided, however, this paragraph shall not apply if the condominium is comprised of time sharing interests.
- II. Unless the condominium instruments specify a larger majority, a quorum shall be deemed to be present throughout any meeting of the board of directors if persons entitled to cast more than 1/2 of the votes in that body are present at the beginning of such meeting.
- III. If a quorum is not met for an annual meeting, the board shall reschedule the meeting within 60 days and provide proper notice and proxies.

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356-B:39 Voting.

- I. The bylaws may allocate to each unit depicted on site plans and floor plans that comply with RSA 356-B:20, I and II, a number of votes in the unit owners' association proportionate to the undivided interest in the common areas appertaining to each such unit.
- II. Otherwise, the bylaws shall allocate to each such unit an equal number of votes in the unit owners' association, subject to the following exception: each convertible space so depicted shall be allocated a number of votes in the unit owners' association proportionate to the size of each such space, vis-a-vis the aggregate size of all units so depicted, while the remaining votes in the unit owners' association shall be allocated equally to the other units so depicted.

III. Since a unit owner may be more than one person, if only one of such persons is present at a meeting of the unit owners' association, that person shall be entitled to cast the votes appertaining to that unit. But if more than one of such persons is present, the vote appertaining to that unit shall be cast only in accordance with agreement of a majority in interest of the owners unless the condominium instruments expressly provide otherwise, and such consent shall be conclusively presumed if any one of them purports to cast the votes appertaining to that unit without protest being made forthwith by any of the others to the person presiding over the meeting. Since a person need not be a natural person, the word "person" shall be deemed for the purposes of this paragraph to include, without limitation, any natural person having authority to execute deeds on behalf of any person, excluding natural persons, which is, either alone or in conjunction with another person or persons, a unit owner.

IV.(a) The votes appertaining to any unit may be cast pursuant to a proxy or proxies duly executed by or on behalf of the unit owner, or, in cases where the unit owner is more than one person, by or on behalf of all such persons. A person may not cast undirected proxies representing more than 10 percent of the votes in the association. The proxy or proxies shall list the name of the person who is to vote. No such proxy shall be revocable except by actual notice to the person presiding over the meeting, by the unit owner or by any of such persons, that it be revoked. Any proxy shall be void if it is not dated or if it purports to be revocable without the required notice. The proxy of any person shall be void if not signed by a person having authority, at the time of the execution thereof, to execute deeds on behalf of that person. Any proxy shall terminate automatically upon the adjournment of the first meeting held on or after the date of that proxy. The board of directors shall deliver to the unit owners, together with their notice of meeting and agenda, proxy forms bearing a control number which the board of directors shall correlate to the list of all unit owners then entitled to vote. At the noticed meeting, the board of directors shall recover all proxies and compare them to the control list maintained for that purpose. Any proxies which are on a form other than that provided by the board of directors or which do not correlate with the control list maintained by the board of directors shall be disregarded for purposes of determining whether a quorum was present at the meeting and for purposes of casting any vote at that meeting;

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1	provided, however, this paragraph shall not apply if the condominium is comprised of time sharing
2	interests.
3	(b) The board of directors shall retain all proxies delivered to the board of directors and
4	all independent written confirmation of any such proxies for inspection by the unit owners for a
5	period of not less than 3 years from the date of the unit owners' association meeting.
6	V. If 50 percent or more of the votes in the unit owners' association appertain to 25 percent
7	or less of the units, then in any case where a majority vote is required by the condominium
8	instruments or by this chapter, the requirement for such a majority shall be deemed to include, in
9	addition to the specified majority of the votes, assent by the unit owners of a like majority of the
10	units.
11	VI. If more than 50 percent of the votes are acquired by a single person after developer
12	control is terminated, a 2/3 majority shall be required to change bylaws, budgets, and any
13	contracted property management.
14	356-B:39-a Voting Without a Meeting. Unless prohibited or limited by the declaration or
15	bylaws, an association may conduct a vote without a meeting. In that event, the following
16	requirements apply:
17	I. The association shall notify the unit owners, in the manner prescribed by RSA 356-B:37-
18	a, that the vote will be taken by ballot and deliver a paper or electronic ballot to every unit owner
19	entitled to vote on the matter.
20	II. The ballot shall:
21	(a) Set forth each proposed action and provide an opportunity to vote for or against the
22	action.
23	(b) Indicate the number of responses needed to meet the quorum requirements.
24	(c) State the percent of votes necessary to approve each matter other than election of
25	directors.
26	(d) Specify the time and date by which a ballot must be delivered to the association to be
27	counted, which time and date may not be fewer than 10 days after the date the association delivers
28	the ballot.
29	(e) Describe the time, date, and manner by which unit owners wishing to deliver
30	information to all unit owners regarding the subject of the vote may do so.
31	III. Except as otherwise provided in the declaration or bylaws, a ballot is not revoked after
32	delivery to the association by death or disability or attempted revocation by the person that cast

356-B:40 Members of the Board of Directors and Officers.

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that vote.

I. Except as provided in the declaration, the bylaws, paragraph II, or other provisions of

IV. Approval by ballot pursuant to this section is valid only if the number of votes cast by

ballot equals or exceeds the quorum required to be present at a meeting authorizing the action.

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this chapter, the board of directors acts on behalf of the association. In the performance of their
duties, officers and members of the board of directors appointed by the declarant shall exercise the
degree of care and loyalty to the association required of a trustee. Officers and members of the
board of directors not appointed by the declarant shall exercise the degree of care and loyalty to the
association required of an officer or director of a corporation organized under RSA 292, and are
subject to the conflict of interest rules governing directors and officers under RSA 292. The
standards of care and loyalty described in this paragraph apply regardless of the form in which the
association is organized.

- II. The board of directors shall not:
 - (a) Amend the declaration except as otherwise provided in this chapter.
- (b) Amend the bylaws.

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- 12 (c) Terminate the unit owners' association.
 - (d) Elect members of the board of directors but may fill vacancies in its membership for the unexpired portion of any term or, if earlier, until the next regularly scheduled election of executive board members.
 - (e) Determine the qualifications, powers, and duties, or terms of office of members of the board of directors.
 - II-a. An officer shall not directly receive any salary or compensation from the association for the performance of duties as an officer or board member and shall not in any other way benefit financially from service to the association.
 - II-b. If annually approved by a 2/3 majority of the voting interests present at a properly called meeting of the association, the association may waive the requirements of paragraph II-a.
 - III. The board of directors shall adopt budgets as provided in RSA 356-B:40-c.
 - IV. Subject to the provisions of paragraph V, the declaration may provide for a period of declarant control of the association, during which a declarant, or persons designated by the declarant, may appoint and remove the officers and members of the board of directors. A declarant may voluntarily surrender the right to appoint and remove officers and members of the board of directors before the period ends. In that event, the declarant may require during the remainder of the period that specified actions of the association or board of directors, as described in a recorded instrument executed by the declarant, be approved by the declarant before they become effective. Regardless of the period provided in the declaration, and except as provided in RSA 356-B:36, a period of declarant control terminates no later than the earliest of:
 - (a) Sixty days after conveyance of 60 percent of the units that may be created to unit owners other than a declarant:
 - (b) Two years after all declarants have ceased to offer units for sale in the ordinary course of business;
 - (c) Two years after any right to add new units was last exercised; or

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(d) The date the declarant, after giving notice in a record to unit owners, records an instrument voluntarily surrendering all rights to control activities of the association.

- V. Not later than 60 days after conveyance of 1/4 of the units that may be created to unit owners other than a declarant, at least one member and not less than 25 percent of the members of the board of directors shall be elected by unit owners other than the declarant. Not later than 60 days after conveyance of 1/2 of the units that may be created to unit owners other than a declarant, not less than 1/2 of the members of the board of directors shall be elected by unit owners other than the declarant.
- VI. Not later than the termination of any period of declarant control, the unit owners shall elect a board of directors with at least 3 members, a majority of whom shall be unit owners. Unless the declaration provides for the election of officers by the unit owners, the board of directors shall elect the officers. The members of the board of directors and officers shall take office upon election or appointment.
- VII. If the condominium instruments provide that any officer or officers must be unit owners, then any such officer who disposes of all of his or her units in fee or for a term or terms of more than one year shall be deemed disqualified from continuing in office unless the condominium instruments otherwise provide, or unless the officer acquires or contracts to acquire another unit in the condominium under terms giving the officer a right of occupancy thereto effective on or before the termination of the right of occupancy under such disposition or dispositions.
- VIII. If the condominium instruments provide that any officer or officers must be unit owners, then notwithstanding the provisions of RSA 356-B:12, I, the term "unit owner" in such context shall, unless the condominium instruments otherwise provide, be deemed to include, without limitation, any director, officer, partner in, or trustee of any person which is, either alone or in conjunction with another person or persons, a unit owner. Any officer who would not be eligible to serve as such were he or she not director, officer, partner in, or trustee of such a person shall be deemed disqualified from continuing in office if the officer ceases to have any such affiliation with that person, or if that person would itself have been deemed to have disqualified itself from continuing in such office under paragraph I were it a natural person holding such office.
- IX. Any officer is a suitable person to receive service of process in any proceeding against the association.
- X. For the purpose of receipt of notification by a municipality of a local land use board hearing, the officers shall be responsible for serving as agents of the unit owners' association.
 - 356-B:40-a Managing Agent and Contractors; Disclosure of Fees; Qualifications.
- I. If the unit owners' association or the board of directors has delegated certain powers and duties to a managing agent, the managing agent shall disclose any referral fees received from contract work performed on behalf of the association to the board of directors prior to the next regularly scheduled board meeting, unless the terms of any referral fees are disclosed in the

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1 managing agent's contract with the unit owners' association, in which case disclosure of fees actually received shall not be required.

- II. The managing agent also shall disclose to the board of directors the amount and purpose of any fees, other than maintenance fees, received from a unit owner, unless the terms of any such fees are disclosed in the managing agent's contract with the unit owners' association, in which case disclosure of fees actually received shall not be required.
- III. Any contractor licensed by the state of New Hampshire who performs work for a unit owner shall disclose on the bill any referral fee paid by the contractor.
 - 356-B:40-b Removal of Officers and Directors.

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- I. Notwithstanding any provision of the declaration or bylaws to the contrary, unit owners present in person or by proxy at any meeting of the unit owners at which a quorum is present, may remove any member of the board of directors and any officer elected by the unit owners, with or without cause, if the number of votes cast in favor of removal exceeds the number of votes cast in opposition to removal, provided that:
- (a) A member appointed by the declarant may not be removed by a unit owner vote during the period of declarant control.
- (b) The unit owners may not consider whether to remove a member of the board of directors or an officer elected by the unit owners at a meeting of the unit owners unless that subject was listed in the notice of the meeting.
- II. At any meeting at which a vote to remove a member of the board of directors or an officer is to be taken, the member or officer being considered for removal shall have a reasonable opportunity to speak before the vote.
 - 356-B:40-c Adoption of Budgets and Special Assessments.
- I. The board of directors, at least annually, shall adopt a proposed budget for the unit owners' association for consideration by the unit owners. Not later than 30 days after adoption of a proposed budget, the board of directors shall provide to all the unit owners a summary of the budget, including any reserves, and a statement of the basis on which any reserves are calculated and funded. Simultaneously, the board shall set a date not less than 10 days or more than 60 days after providing the summary for a meeting of the unit owners to consider ratification of the budget. Unless at that meeting 2/3 of all unit owners or any larger number specified in the declaration reject the budget, the budget is ratified, whether or not a quorum is present. If a proposed budget is rejected, the budget last ratified by the unit owners continues until the unit owners ratify a subsequent budget.
- II. The board of directors, at any time, may propose a special assessment. Except as otherwise provided in paragraph III, the assessment is effective only if the board of directors follows the procedures for ratification of a budget described in paragraph I and the unit owners do not reject the proposed assessment.

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1	III. If the board of directors determines by a 2/3 vote that a special assessment is necessary
2	to respond to an emergency:
3	(a) The special assessment becomes effective immediately in accordance with the terms
4	of the vote.
5	(b) Notice of the special assessment shall be provided promptly to all unit owners.
6	(c) The board of directors may spend the funds paid on account of the special
7	assessment only for the purposes described in the vote.
8	311:3 Insurance; Reference Change; Insurance or Bond Required. Amend RSA 356-B:43, II to
9	read as follows:
10	II. When any policy of insurance has been obtained by or on behalf of the unit owners'
11	association, written notice of the obtainment thereof and of any subsequent changes therein or
12	termination thereof shall be promptly furnished to each unit owner by the officer required to send
13	notices of meetings of the unit owners' association. Such notices shall be sent in accordance with
14	[the provisions of the last sentence of RSA 356-B:37] RSA 356-B:37-a.
15	311:4 New Section; Applicability. Amend RSA 356-B by inserting after section 6 the following
16	new section:
17	356-B:6-a Applicability of Chapter.
18	I. In the event of a conflict between the declaration or bylaws, the provisions of RSA 356-B
19	shall control.
20	II. A unit owners association may amend or revise the condominium documents to comply
21	with the requirements of RSA 356-B without the need to obtain mortgagee approval if the changes
22	do not affect the mortgagee's equity or security interest in the property.
23	311:5 Effective Date. This act shall take effect August 1, 2016.
24	Approved: June 24, 2016
25	Effective Date: August 1, 2016
26	