

Terms of Use – Sky Visions Detroit

(must be agreed to before finalizing purchase)

1. Services

Sky Visions Detroit provides real estate media services including photography, drone photography, drone videography, floor plans, virtual tours, and social media reels.

Drone services are subject to weather conditions, FAA regulations, and airspace restrictions.

2. Service Area & Travel

- Standard travel distance: 20 miles from base location

Travel Fees

- No travel fee applies within 20 miles.
 - Properties located beyond 20 miles are subject to a travel fee of \$0.60 per mile based on the full round-trip driving distance.
 - Travel distance is calculated using the fastest route provided by Google Maps from the base location to the property and back.
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3. Property Preparation

Properties must be fully prepared prior to the scheduled appointment.

If a property is not ready upon arrival, the appointment may proceed as-is or be subject to cancellation and rescheduling policies outlined below.

Sky Visions Detroit provides photography and media services only. The photographer does not clean, stage, organize, declutter, move furniture, remove items, perform landscaping, or otherwise prepare the property for photography.

4. Occupancy Requirements

- Drone work: Exterior areas must be clear for image and video capture (required).
 - Virtual tours: Property must be vacant (required).
 - Video: Property must be vacant (required).
 - Photography: Occupants are preferred to be absent or outside active shooting areas.
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5. Booking, Cancellation & Rescheduling

- A non-refundable deposit of \$100 is required to secure an appointment.
- A minimum of 24 hours' notice is required for cancellation or rescheduling.

Rescheduling

- One reschedule is permitted when requested more than 24 hours before the scheduled appointment.
- The rescheduled appointment must take place within 4 weeks of the original appointment date.
- Additional reschedules require a new booking, a new deposit, and selection of services as a new order.

Deposit Forfeiture

The deposit is forfeited and a new booking is required if:

- Less than 24 hours' notice is provided for cancellation or rescheduling.
 - The property is not ready for photography upon arrival.
 - Access to the property cannot be obtained.
 - A required party is unavailable, preventing completion of the appointment.
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6. Weather & Drone Policy

Drone operations may be restricted or prohibited due to:

- Rain or precipitation
- Snow
- High winds
- Extreme cold temperatures
- FAA restrictions, Temporary Flight Restrictions (TFRs), or airspace limitations

If drone flight cannot be completed, the drone portion of the appointment may be rescheduled within 4 weeks of the original appointment date.

7. Delivery

Standard delivery is within 2 business days.

Business days do not include weekends or holidays.

Rush delivery is not currently offered.

8. Payment

- Full payment is required before delivery of any media.
 - Payments are accepted through Stripe using approved payment methods.
 - No media will be released until payment has been received in full.
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9. Licensing

- Media is licensed for use in marketing the property associated with the original order.
 - The license term is one (1) year from the delivery date.
 - Permitted uses include MLS, Zillow, Realtor.com, social media, and print marketing.
 - Media may not be sold, transferred, or reused for other listings without written permission.
 - License extensions are available for an additional fee.
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10. Liability

Sky Visions Detroit is not responsible for:

- The appearance of clutter, unclean conditions, unprepared rooms, vehicles, personal property, landscaping issues, or other property conditions present at the time of the appointment.
- Weather-related limitations affecting photography or drone operations.
- FAA restrictions or airspace limitations affecting drone operations.
- Missed shots caused by safety concerns, access restrictions, or environmental conditions.

Drone operations may be refused, delayed, or terminated when conditions are unsafe or non-compliant with applicable regulations.

11. Scope

These Terms of Use apply to residential real estate services only.